



MONTANA CHILD CARE BUSINESS  
**CONNECT**

# Tiny Trainings on Human Resources

Thursday March 28, 2024

## Conflict Resolution



ZEROTOFIVE  
MONTANA



Montana Child Care Business Connect is funded under a Contract with the Montana Department of Public Health and Human Services (DPHHS) and the American Recovery Plan Act (ARPA).  
The statements herein do not necessarily reflect the opinion of the Department.

*Small Business Support. Big Community Impact.*

*ALL OFFERINGS ARE  
FREE OF CHARGE*

**WHAT MCCBC  
OFFERS  
MONTANANS**

01

CONTINUED EDUCATION  
CREDITS AND  
EDUCATIONAL WEBINARS

02

INDIVIDUAL BUSINESS  
CONSULTATION

03

COMMUNITY CAPACITY  
BUILDING PROGRAMS

04

PEER TO PEER  
BUSINESS MENTORING

05

WEB-BASED  
RESOURCE CENTER





# Norilina Harvel

## Operations Director

- Oversees day-to-day operations and ensures smooth operations in partnership with Executive Director, Programs Director, and Program Coordinator.
- Provides oversight of internal operations, including Human Resources, Finance, Legal, Governance, and IT infrastructure
- Master's in Finance & Accounting with 15+ years leadership experience focused on the delicate balance of talent management and driving positive business outcomes.
- Society of Human Resources Certified Professional (SHRM-CP)

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How did we do?



# LET'S CONNECT!

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