# **Montana Child Care Business Connect** What are the Four Ways to Increase Profit?

Thursday, January 26, 2023 Part 3 of 7 in the Tiny Training Series



This project is funded in whole or in part under a Contract with the Montana Department of Public Health and Human Services. The statements herein do not necessarily reflect the opinion of the Department.

## What is: The 'Tiny Training Series'

## **Statement of Purpose**

- Series of seven, 30-minute webinars
- The 2nd and 4th Thursdays every month at 1:30pm (naptime)
- Attendance of four equals 2 hours of ECP credits
- Define basic business concepts
- Feature Business Connect Partners
- Prepare participants for 'How-to' Series in Spring/Summer 2023

- January 5: What is Business Connect?
- January 12: What is a Business Plan?
- January 26: What are the 4 Ways to Increase Profit?
- February 9: What is a Cooperative?
- February 15: Precision Pricing for Centers (2 hrs)
- February 23: What is Cost-Informed Rate Setting?
- February 27: Precision Pricing for Family (2hrs)
- March 9: What are Different Types of Marketing?
- March 23: What is Risk Management?

## 2023 Schedule





### Founded in: 2018

### **Our Promise is:** To stabilize, innovate, and build the early childhood system in Montana so families and communities can thrive.

**Expansion in:** 

2022; with unprecedented investment in the childcare industry through MT DPHHS with ARPA funds.

## MONTANA CHILD CARE BUSINESS What is: CONJECT

### Launched in:

### 2022

### **Focusing on:**

Supporting communities and entrepreneurs with business elements of starting, owning and operating child care programs. We are Montana statewide hub for childcare business development and innovation

### **Critical Areas:**

Staffed by:

Training, Technical Assistance, Mentorship, Community Capacity Building, Web-Resource Hub

Rhonda Schwenke, Jason Nitschke, Heide Borgonovo, Alex DuBois, Community Navigator, Program Assistant

### Jason Nitschke; MA, EDFP

### Senior Child Care Business Advisor



### "Helping entrepreneurs turn visions into reality"

### Education

### **Economic Development & Entrepreneurship**

- Center (SBDC)
- 2000-2002 -- JNitschke Photography; Denver, CO

### **Certifications**

- Council
- **Small Business Consultants**

### **Recognitions**

- Administration
- 2018 Montana SBDC State Star

 2002 – M.A. Communications – Hawaii Pacific University • 1997 – B.A. Journalism/Political Science – University of Montana

• 2019-2022 – Vice President – Great Falls Development Authority

• 2014-2022 – Regional Director – Great Falls area Small Business Development

• 2011-2012 -- Carondelet Estate Services, LLC; St. Louis, MO

• 2021 – Certified PeerSpectives Facilitator – Edward Lowe Foundation • 2017 – Certified Export Counselor – U.S. Small Business Administration • 2017 – Certified Profit Mastery Facilitator – Business Resource Services • 2015 -- Economic Development Finance Prof. (EDFP) - National Development

• 2015 -- Accredited Small Business Consultant (ASBC) – Association of Accredited

2015 -- Certified Business Advisor – GrowthWheel International

• 2022 – Boots to Business National Instructor of the Year – U.S. Small Business

• 2010 – Television News Enterprise Award – Montana Broadcasters Association 2009 – Television Sports Reporting Award – Society of Professional Journalists • 2007 – Television Sports Enterprise Award – Montana Broadcasters Association

# **Goals for Today**

I. What are Financial Statements? II. Defining Types of Revenue III. Defining Types of Costs **IV. Define How Costs Behave** V. What are 4 Steps to Increase Profit?



## But First...

## The Iron Triangle

ECE IRON TRIANGLE

Full Enrollment

Full Fee Collection Revenues Cover Per-Child Cost



## Learn the Language of Financial Literacy

## Understand the Difference Between Profit and Cash

Use Tools to Make Better Financial and Business Decisions

# Why is the Topic of Profit Important?

### A business is:

The process of selling a product/service in effort to make a profit.

### *Entrepreneurs are:*

The people who accept the risk of owning and operating a business.

### *If done well:*

Entrepreneurship is a pathway to business success that could create

generational wealth within a family.



# Why is the Topic of Profit Important?

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### If done well:

Entrepreneurship is a pathway to business success that could create

generational wealth within a family.

### Wealth can be:

A way to create stability in a family.

If you need it, use it. If you don't need it, pass it on.



# **I. Financial Statements**

Sheridan Inc. The Word "Profit" Show Up on Which Fin For the year ended

\$1,784,80

\$1,278,80

\$69,000

\$23,460

\$45,540

\$320,620

\$3.21

\$506.00

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Discontinued ope

Net Income / (Loss

Loss on discontinued operatic

Less: Applicable income tax redu

Per share of common stock

Net Income / (Loss)

Income from continuing operations (\$366,160 / 100,000)

Loss on discontinued operations, net of tax (\$45,540 / 100,000)

Expenses

## A. The Balance Sheet

## B. The Statement of Cash

### C. The Income Statement

## D. The Bagel-land Staten

E. Umm...What is a Financial Statement?

TREEHOUSE

STATEMENT OF FINANCIAL POSITION

nancial Statement? <sup>Compar</sup> ASSETS Current Assets Cash and cash equivalents	ative T	0, 2015 <sup>otals</sup> for 201	4)2015	
Current pledges receivable, net Contribution receivable for rent Contracts receivable Inventories Unemployment trust deposits Prepaid expenses Total current		\$	2,713, 1,324,9 2,056,4 193,3 252,78 239,61	922 145 57 34 5
h Flow Stedges receivable, net		6,	86,007 131,529 997,996	
Endowment investments Other investments Total long-term assets Total assets	-	24	i1,300 0,946 1,397 ,637 134	1,4 3,68
LIABILITIES AND NET ASSETS Current Liabilities	5	5,616,4 12,614,4	114	42 <u>5,572</u> 11,475,0
Total current liabilities Unrestricted	\$	48,975 418,486	\$	37,053 348,719
Temporarily restricted Permanently restricted		467,461		385,772

See Notes to Financia

	5,255,411 3,446,901 3,444,637	4,549,404 2,855,900
_	12,146,949	3,683,988
\$	12,614,410 \$	11,089,292
	10410 S	11,475,064

# I. Financial Statements

Income StaTement OF F For the year ended The Word "Profit" Show Up on Which Financial Statement? Sheridan Inc. \$36,800 \$1,784,800 ST82 A. The Balance Sheet \$220,800 <u>\$1,278,800</u> \$506,000

\$538,200

\$69,000

\$23,460

\$172 040

\$45,540

\$320,620

\$3.21

### B. The Statement of Cash \$55,200

## C. The Income Statement

### The Bagel-land Staten Đ.

E. Umm...What is a Finan

Loss on discontinued operations, net of tax (\$45,540 / 100,000) Net Income / (Loss)

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er revenues and gain.

Gain on sale of equipmen

her expenses and losses

Discontinued operations

Net Income / (Loss)

income from continuing operations

Loss on discontinued operations

Less: Applicable income tax reduction

come from continuing operations before income tax

Income from continuing operations (\$366,160 / 100,000)

ing expenses

Expenses

TREEHOUSE

STATEMENT OF FINANCIAL POSITION

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ASSETS Current Assets Cash and cash equivalents Investments Current pledges receivable, net Contribution receivable for rent Contracts receivable Inventories Unemployment trust deposits Prepaid expenses Total current		\$	2015 2,713,3 1,324,9 2,056,44 193,35 252,78 239,615	22 45 57 4
<b>FLOWS</b> edges receivables, less current		6	86,007 131,529 997,996	5,
Endowment investments Other investments		24	61,300 10,946	1,4
Total long-term assets Total assets	(C	3,444 401	8,397 1,637 ,134	5. 3,683 423
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See Notes to Finance

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\$	12,614,410	11,089,292
		S 11,475,064

# I. What are Financial Statements

"Financial statements are written records business activities and the financial perfor

Income statement: Revenues-Ex

**Balance sheet:** 

Cash flow statement:

- Assets=Liabi
- All money in

STATEMENT OF	REEHOUSE		
	itive Totals fo	-OSITION 2014)	
that convey the			
rmance of an entity	, //		015
	•		713,337 \$ 124,922 56,445
xpenses=Profit	_	15 25 23 86	13,357 2,784 2,615 1,007 529
Pledges receivables, less current portion Contribution receivable, net Fumily, a			
lities + Net Worth		1,061,30 240,94( 468,397 3,444,637	5 1,4
n-All money out	5	401,134 616,414	3,683 
LIABILITIES AND NET ASSETS Current Liabilities Accounts payable Accrued salaries and retailed costs	3 12.0	14,410	5,572, \$ 11,475,0
Net Assets Unrestries	A18,		37,053 348,719
Temporarily restricted Permanently restricted	467,4		385,772
Total net assets Total liabilities and net assets	5,255,41 3,446,90 3,444,637		4,549,404 2,855,900
3	12,146,949 12,614,410		3.683.988
See Notes to Fitter 4	0.0000		1,475:064

## I. The Funny Thing About Financial Statements

\*If you have a bad income statement, you've had a bad year.

\*\*If you have a bad balance sheet, have a bad business.

The goal: plan properly, monitor your financial position, understand the price-volume-cost relationships, and manage growth.

These documents provide a pathway to financial literacy and financial solvency.

# II. Defining Types of Revenue

Income statements track two basic types:

• **Operating Revenue:** Money earned from the sales of

products or services.

- EX: Sales, rents, other services
- Non-Operating Revenue: Money earned from non-core

business activities.

• EX: Grants, interest, liquidation of assets



# III. Defining Types of Costs

Income statements track two basic types:

**Direct Costs:** Expenses directly related to providing a product or •

### service.

- EX: Cost of Goods Sold Food; Classroom Materials
- EX: Direct Labor Classroom Staff Wages & Benefits
- **Operating Costs:** Expenses not directly related to providing a product or service but essential to operating the business.
  - EX: Sales, General, Administrative (SGA) Insurance; Licensing; Marketing & Promotion; Professional Services; Software; Office & Operating Supplies; Car/Delivery/Travel; Rent & Utilities; Interest Payments



# **IV. Defining How Costs 'Behave'**

Variable Costs: Expenses that rise and fall in direct relation to 

## increases/decreases in Revenue.

- EX: Cost of Goods Sold Food; Classroom Materials ٠
- EX: Direct Labor Classroom Staff Wages & Benefits ٠

### **Fixed Costs:** Expenses that <u>do not</u> rise and fall with increases in

### Revenue.

EX: Sales, General, Administrative (SGA) – Insurance; Licensing; Marketing & Promotion; Professional Services; Software; Office & Operating Supplies; Car/Delivery/Travel; Rent & Utilities; Interest Payments



# IV. Defining How Costs 'Behave'

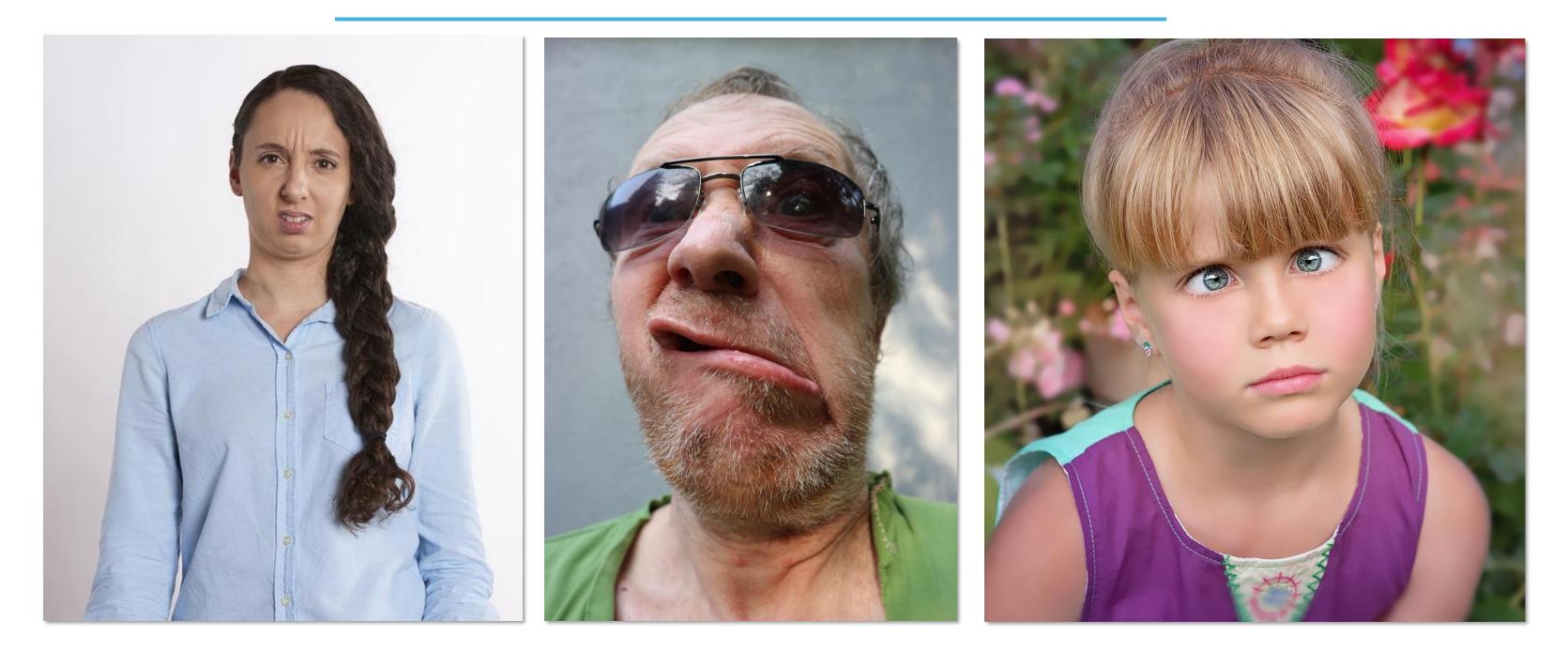
**Direct Costs** 

### **Operating Costs**

### **Variable Costs**

### **Fixed Costs**

## Jason...So What?!?!?



By understanding our financial statements, how diversified our revenue is (or isn't), and how costs interact with revenue, we can start to think critically about what to do.



# V. Four Ways to Increase Profit

Re	<u>venue</u>	Co	<u>Costs</u>		
1.	Increase Price	3.	Decrea		
	EX: Rate Adjustments		EX: Wa		
	EX: Collect Better		EX: Foo		
2.	Increase Volume	4.	Decrea		
	EX: Increase Occupancy		EX: Ma		
	EX: Diversify Revenue		EX: Bu		

### ase Variable

- ages & Benefits
- bod

## ase Fixed

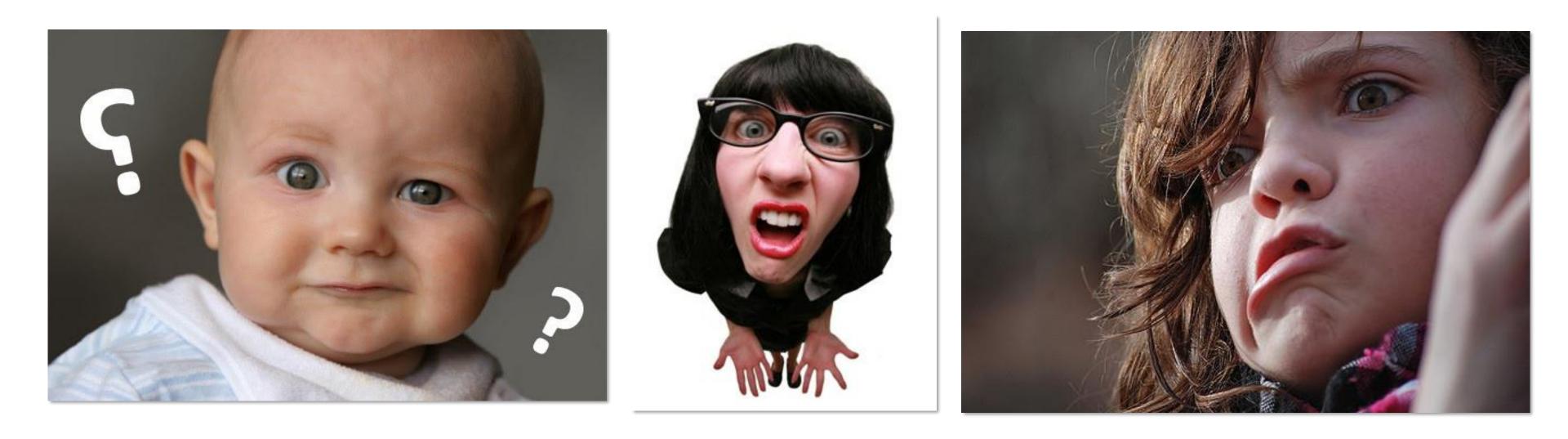
- lanage the Budget
- uy Better

# V. Four Ways to Increase Profit

### Costs Costs 4. Decrease Fixed **3. Decrease Variable** Cost Offsets **Program Participation/Cost Offsets** EX: Child and Adult Food Program **EX: Head Start Collaboration** Analyzing Staffing Pattern Shop Around **Outsource Indirect Labor Restructure Debt** Manage Direct Labor

- **EX: Incumbent Worker Training**
- EX: Work Opportunity Tax Credit
- Buy vs. Rent (or vice versa)

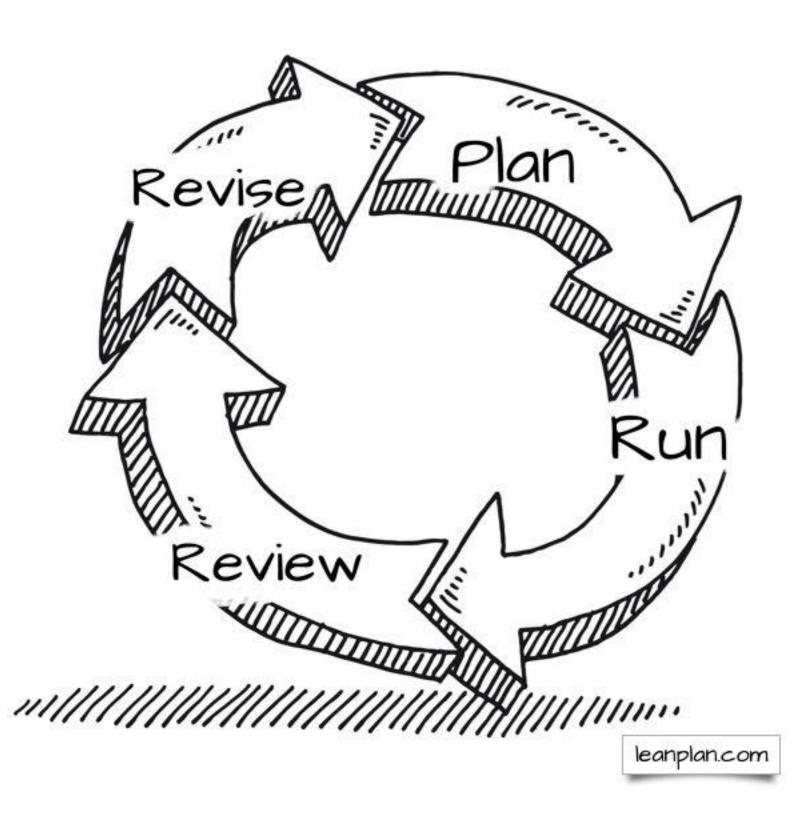
# But Jason...Where Do I Start?!?!



Financial Analysis will indicate where the largest gains are possible.

Start where there is the most impact with small shifts.





## What we've learned:

### **Finance is Fun**

### Finance is a Framework

## Understanding the Framework informs

### **Better Decisions**

### **Better Decisions Drive Better Actions**





### Entrepreneurship is a pathway to

### And creates the potential for

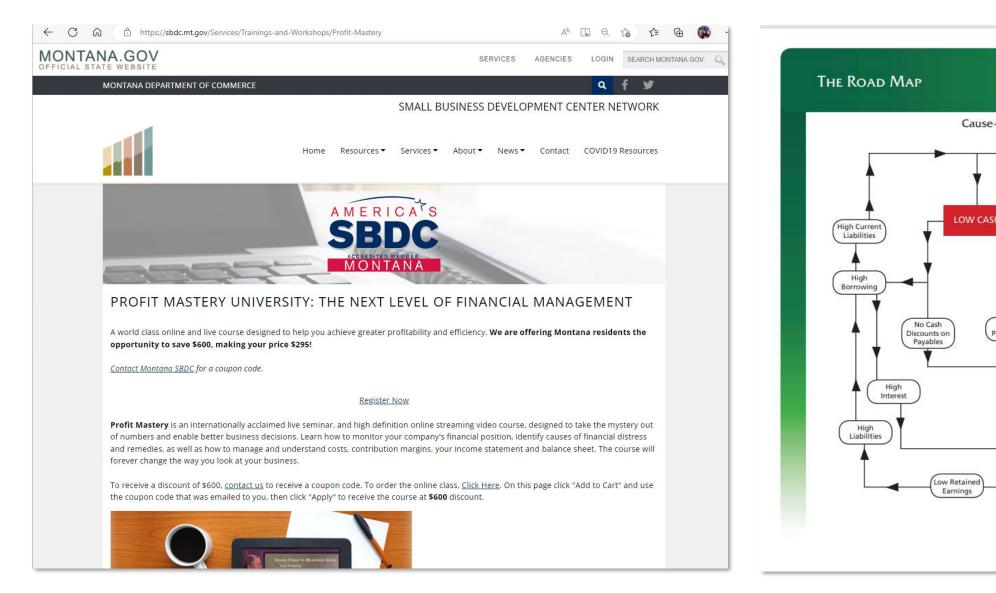
generational wealth

## If done well:

### financial stability

## Where Can I Learn More?

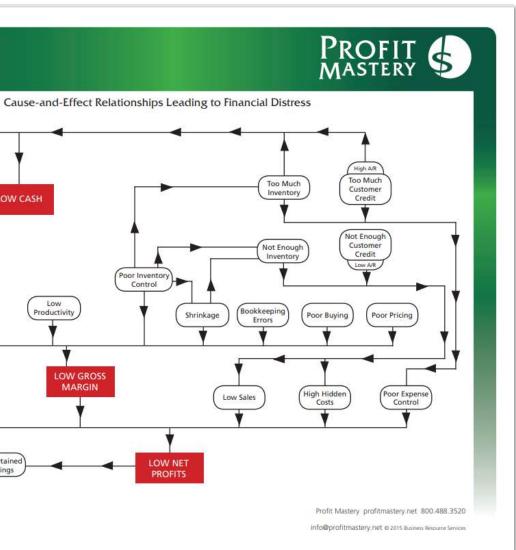
## Training: Profit Mastery



https://sbdc.mt.gov/Services/Trainings-and-Workshops/Profit-Mastery

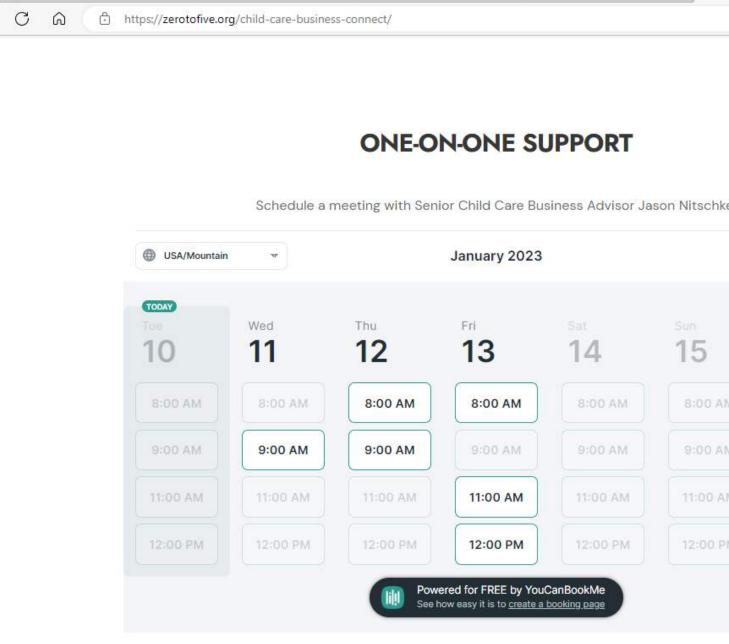
<u>https://sbdc.mt.gov/Services/Trainings-and-Workshops/</u>





## Where Can Learn More?

### Technical Assistance: One-on-One Consultation



https://zerotofive.org/child-care-business-connect/



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2/9/23: What is a Cooperative?	3/9/23: What are
Registration link:	Registration link:
<u>https://www.mtecpregistry.mtecp.org/v7/trainings/search/(slider-new:517383/detail)</u>	<u>https://www.mtecp</u>
2/23/23: What is Cost-Informed Rate Setting?	
Registration link:	3/23/23: What is
• <u>https://www.mtecpregistry.mtecp.org/v7/trainings/search/(slider-new:517383/detail)</u>	Registration link:

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**Past Recordings Available At:** 

**On-Demand Webinars: https://zerotofive.org/child-care-business-connect/** 



### e the Types of Marketing?

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### **Risk Management?**

https://www.mtecpregistry.mtecp.org/v7/trainings/search/(slider-new:517383/detail)

# **Connect with Business Connect!**

Website:

Email:

Formally Request Assistance:

Schedule a Meeting:

Newsletter:

Social:

https://zerotofive.org/child-care-business-connect/

JasonN@ZerotoFive.org

https://mtsbdc.ecenterdirect.com/signup?centerid=21

https://jason-nit.youcanbook.me/

https://zerotofive.org/take-action/





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Small Business Support. Big Community Impact.

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# How'd We Do?

https://www.surveymonkey.com/r/7DHCR56

